



**VILLAGE OF SKOKIE**  
**TRANSPORTATION OPTIONS FOR SENIORS AND PERSONS WITH DISABILITIES**

Depending on your destination and physical needs, there are various transportation options available in Skokie. Listed below are descriptions of transportation resources and services available to Skokie residents. Skokie's Health and Human Services staff can provide help and guidance with choosing the transportation option that is right for you or your loved one. Please call 847-933-8252 for assistance.

1. **RTA ADA PARATRANSIT**, <https://www.rtachicago.org/rider-resources/accessible-transit/paratransit-certification> Address: 175 W. Jackson Blvd. Suite 1550. Tel: 312-913-3200.
  - a. Summary: ADA Paratransit is a shared ride, advanced reservation, origin-to-destination service for individuals who because of their disability are unable to use CTA or Pace fixed route transit service for some or all of their trips.
  - b. Hours: Service is provided only during the hours and days when fixed route service in that area operates.
  - c. Reservations: Rides must be reserved a minimum of one day in advance.
  - d. Cost: ADA Paratransit fares are at least the cost of a full fare on a fixed route bus or "L" train, cost of \$3.25 per one-way trip.
  - e. ADA Accessibility: Yes
  
2. **RTA FIXED ROUTE: FULL RATE**, <https://www.rtachicago.org/index.php/rider-resources>
  - a. Summary: Fixed route service is the regularly scheduled buses and trains operated by the CTA and Pace in the northeast Illinois region.
  - b. Hours: Service is provided only during the hours and days when fixed route service in that area operates.
  - c. Reservations: N/A
  - d. Cost: Price varies
  - e. ADA Accessibility: Yes

### 3. RTA FIXED ROUTE: FREE RIDES

<https://www2.illinois.gov/aging/BenefitsAccess/Pages/Ride-Free-Transit-Benefit.aspx> Tel: (312)836-7000

- a. Summary: To ride free, you must first qualify and be enrolled in the Illinois Benefit Access program. This program is administered by the Illinois Department on Aging. Individuals must be 65 years of age or older by December 31 of the current year or individuals must be 16 years of age or older and totally disabled before January 1 of this year. The income levels for eligibility range from \$33,562 or less for an individual, \$44,533 for a two-person household, and \$55,500 for a household of three or more people.
- b. Hours: Service is provided only during the hours and days when fixed route service in that area operates.
- c. Reservations: N/A
- d. Cost: Free
- e. ADA Accessibility: Yes

### 4. RTA FIXED ROUTE: DISCOUNTED RIDES

<https://www.rtachicago.org/rider-resources/rta-fare-programs/reduced-fare-permits>

- a. Summary: RTA issued Reduced Fare Permits allow seniors and persons with qualifying disabilities to ride at a reduced rate on CTA, Metra and Pace buses and trains. Persons that qualify include: • Older adults who are at least within three weeks of their 65th birthday or older • Medicare recipients receiving Social Security benefits • People with disabilities who receive Social Security benefits • Veterans with disabilities who receive service connected disability benefits • People with disabilities with a doctor's disability statement verifying their disability.
- b. Hours: Service is provided only during the hours and days when fixed route service in that area operates.
- c. Cost: Varies
- d. ADA Accessibility: Yes

### 5. CJE SHALOM BUS

<https://www.cje.net/supportive-resources/transportation/shalom-bus>,  
773-508-1000 *\*Not currently available due to COVID-19.*

- a. Summary: Shalom bus rides are available to community members who are 60-plus years and live in Evanston, Lincolnwood, Skokie or in Chicago within specified boundaries. only available for "Essential Trips", for example to the social security office, grocery store, banks and/or medical appointments.

- b. Hours: Monday – Friday, 9:00 AM to 4:00 PM
- c. Reservations: Must be made 3 days in advance of travel date.
- d. Cost: \$9.50 for a one-way trip plus a \$25 application fee per year.
- e. ADA Accessibility: Yes

**6. NORTSHORE SENIOR CENTER ESCORTED TRANSPORTATION SERVICE**

<https://www.nssc.org/escorted-transportation-services> *\*Not currently available due to COVID-19.*

- a. Summary: This volunteer-based program provides ambulatory seniors over the age of 60 with transportation to and from medical and dental appointments only. There is a distinct geographic area served. This service is intended for the 'occasional appointment' only, not multiple requests/week.
- b. Hours: Monday – Friday, 9:30 AM – 5:30 PM
- c. Reservations: Must be made 2 weeks in advance.
- d. Cost: \$12 round trip; \$6 one-way
- e. ADA Accessibility: Yes

**7. UBER OR LYFT**

<https://www.uber.com/>

<https://www.lyft.com/>

- a. Summary: Uber and Lyft both offer innovative alternatives to taxis and long-established private transportation services. Both give passengers a convenient and innovative way to request and pay for rides through their smartphones.
- b. Hours: 24 hours/day, 7 days/week
- c. Reservations: Must be made 2 weeks in advance.
- d. Cost: Ave \$12 round trip; \$6 one-way
- e. ADA Accessibility: Maybe. Both Uber and Lyft do offer “Uber WAV” or a Lyft WAV option, a service that provides for wheelchair-accessible vehicles, “when available”. In general, however, Uber and Lyft do not provide for ADA accessible vehicles at this point for Skokie residents.

**8. Go Go GRANDPARENT**

- a. Summary: This service will help seniors schedule transportation/order rides through Uber and/or Lyft for a fee.
- b. Hours: 24 hours/day, 7 days/week
- c. Reservations: Must first register for an account. Reservations are made through Go Go Grandparent. Go Go Grandparent will, on the behalf of the client coordinate transportation using services such as Uber or Lyft.

- d. Cost: Varies. They charge per minute of drive time, a monthly fee (minimum \$14.99/month) plus a \$1.00 service charge per trip.
- e. ADA Accessibility: No

#### 9. **BRITE LIFT**

<https://britelift.com/#/booking/>, 847-792-1212

- a. Summary: BriteLift offers door-Through-Door Service. All BriteLift vehicles have easy wheelchair access ramps, wider than ADA recommendations. BriteLift has custom vehicles dedicated to scooters, bariatric and electric wheelchairs, as well as a state-of-the-art accessible bus that securely seats up to 5 wheelchairs. BriteLift drivers will provide customers with full service.
- b. Hours: 24 hours/7 days per week.
- c. Reservations: 24 hours in advance (minimum)
- d. Cost: Rate Minimum \$58 transportation fee, then varies by distance, only private pay.
- e. ADA Accessibility: Yes

#### 10. **TOOTL (SPECIAL NEEDS CHICAGO)**

<https://www.specialneedschicago.org/home>, 630-668-9999,

- a. Summary: Non-emergency door-to-door transportation services for seniors and persons with disabilities
- b. Hours: 24 hours/7 days per week.
- c. Reservations: Can reserve online at [info@specialneedschicago.org](mailto:info@specialneedschicago.org) or 630-668-9999
- d. Cost: \$69 minimum + \$4.00 per mile. Additional passengers are \$6.00 each way.
- e. ADA Accessibility: Yes

#### 11. **FIRST TRANSPORT**

<https://netspap.com/patients-participants/provider-locator>, 877-725-0569

- a. Summary: As a Medicaid Participant you can choose any medical transportation provider that is enrolled with the State of Illinois. However according to Illinois Administrative Code, Section 140.491 A, for payment to be made, the transportation service must be to the nearest available medical provider, by the least expensive mode that is adequate to meet the individual's need. When public transportation is available and is a practical form of transportation, payment will not be made for a more expensive mode of transportation.

If this is your first time using the service, you must call First Transit, at 877-725-0569, and they will determine the most adequate mode of transportation for your needs.

You must choose your transportation provider from the list given to you by First Transit. If none of the transportation providers given to you can take you to your appointment, you can call First Transit back or search the list below to find a provider that can transport you.

After you have arranged for transportation with the provider of your choosing, call back First Transit so the trip can be approved.

- b. Reservations: Call First Transit at 877-725-0569
- c. Cost: Varies.
- d. ADA Accessibility: Maybe, there are several types of vehicles registered to provide medical transportation.

## 12. Taxi Services Available in Skokie

<b>1. Northshore Cab</b>	<b>847-864-7500</b>
<b>2. Niles Flash Cab</b>	<b>847-647-8777</b>
<b>3. Northern Lakeshore Taxi</b>	<b>847-235-0246</b>
<b>4. Best Taxi Service</b>	<b>847-864-2500</b>
<b>5. 303 Taxi LLC</b>	<b>847-303-0303</b>
<b>6. Friendly Limo &amp; Taxi Services</b>	<b>872-214-0929</b>
<b>7. Ever Ready Taxi</b>	<b>630-479-7635</b>
<b>8. Hundred Transportation</b>	<b>773-313-7277</b>
<b>9. American Limo Express</b>	<b>847-778-2208</b>
<b>10. O'Hare Taxi Express</b>	<b>224-645-6474</b>

## 13. SMART MEDICAL TRANSPORT

<https://smarttaxicabs.com/medical-transport>

- a. Summary: Smart Taxi Corporation is a Medicaid Approved Non-Emergency Medical Transportation Service Provider in Illinois. They offer Medicaid Transportation Services and they are able to take you to your medical appointment that is approved and paid for by Medicaid. Note: To use Medicaid as a form of payment, your trip must be pre-approved through First Transit. Medicaid Patients: To book a Medicaid paid trip, call First Transit on 877-725-0569 and get your tracking number. Call back to Smart Medical Transport with your tracking number and they will get you to your doctor's appointment. Click [this link](#) to visit and learn more about the First Transit Inc.'s website for the Non-Emergency Transportation Services

Prior Authorization Program (NETSPAP), a program of the Illinois Department of Healthcare and Family Services (HFS)

- b. Reservations:
- c. Cost: Varies.
- d. ADA Accessibility: Yes

**14. GREATER CHICAGO TRANSIT**

<https://greaterchicagotransit.com>, 224-735-1111/844-943-7386

- a. Summary: Non-emergency medical transportation, specializing for those in wheelchairs (Call or visit this [form](#) to schedule). Destinations can be found [here](#).
- b. Reservations: Must call for reservation 1-844-943-7386
- c. Cost: \$45 loading fee wheel chair, Rides are \$4.50/mile, 24 hr-48 notice for rides. Once at drop off, they will be handed a business card with a call back number to call when ready for pick up. Once they are ready to be picked up, they can call the number on the card and a driver nearby will be dispatched and they will be picked up.  
Ambulatory (non-wheelchair): \$30 loading fee /\$4.00 a mile.
- d. ADA Accessibility: Yes

TRANSPORTATION SERVICE	SERVICE TYPE
RTA ADA Paratransit	Public: ADA Accessible
RTA Fixed Route: Full Rate	Public: ADA Accessible
RTA Fixed Route: Free Rides	Public: ADA Accessible
RTA Fixed Route: Discounted	Public: ADA Accessible
CJE Shalom Bus	Private: ADA Accessible
Northshore Senior Center	Private: ADA Accessible
Uber	Private: Maybe ADA Accessible
Lyft	Private: Maybe ADA Accessible
Go Go Grandparent	Assists seniors schedule transportation through Uber/Lyft
Brite Lift	Private: ADA Accessible
Tootle	Private: ADA Accessible
First Transport	Private: ADA Accessible
Smart Medical Transport	Private: ADA Accessible
Greater Chicago Transit	Private: ADA Accessible